



Walsall Council prepares for the future, introducing more digital ways of working

Walsall Council have demonstrated true flexibility and responsiveness to change by successfully delivering the first phase of their major ERP Transformation Programme in July 2020.

This critical delivery of new ways of working supports the Council's strategic transformation journey to improve services to its customers, improve employee morale by providing the right tools and skills to do their jobs and provide efficient and effective processes.

To help achieve these goals, Walsall Council made the decision to implement a fully integrated Oracle Cloud based solution with Evosys as systems integrator, Socitm Advisory as business integrator and Egress as data extraction partner. Walsall Council successfully went live with their first set of Oracle Cloud Application Services functionality on 9th July 2020, covering finance, procurement and HR modules. Further roll-outs of talent services, health and safety, and payroll are taking place over the next few months.

The close working and collaboration between implementation partners and council colleagues proved to be one of the most important components in achieving this success. What makes this achievement event more remarkable, is the fact that the key phases of User Acceptance Testing, the final data migration proving phase and the cutover and implementation were completed against the backdrop of Covid-19 with all programme colleagues operating remotely. The hugely positive outcome was only possible given the dedication and commitment of the whole team.

Evosys, Socitm Advisory and Egress have been proud to work with the Council and to achieve this significant transformational enabler.



Socitm Advisory drive innovation and modernisation across the public sector by delivering independent and expert consultancy advice. We work closely with local authorities to maximise efficiencies and adoption of digital and transformation initiatives. From programme and project management, change management to technical consultancy, we bring an unbiased, proven approach to deliver a true change in ways of working.