Development of sustainability and transformation plans, local digital roadmaps and interoperability platform/ GDE outline business case (OBC)

Case Study | **Bedfordshire, Luton & Milton Keynes (BLMK) CCGs - in partnership with South Central West Commissioning Unit (NHC SCWCSU**

The Challenge

NHS England's *Five Year Forward* View set the context for the transformation of healthcare delivery. Many of the changes envisaged were dependent on the transformative power of information management and technology (IM&T). One key commitment is that, by 2020, there would be "fully interoperable electronic health records so that patient's records are paperless". In response, NHS England's National Information Board (NIB) set out a series of IM&T priorities. Amongst its recommendations, the NIB identified the need for "development of local roadmaps for digital interoperability to be published in 2016". Clinical Commissioning Groups (CCGs) were tasked with coordinating the development of their Sustainability and Transformation Plans (STPs), Local Digital Roadmaps (LDRs) and an Interoperability Platform exemplar Outline Business Case (OBC).

We had to support the STP and its 3 CCGs in developing the STP plan, LDR and an OBC for a single region-wide interoperability platform.

The Approach

We were required (to differing levels) to work together with NHS organisations to align their IM&T strategies to deliver key national targets (such as paperless working). Where required we supported the establishment of new regional governance structures that spanned multiple health and social care organisations. At STP level we helped establish a new Governance Board with representatives from multiple organisations to assist in overseeing the regional delivery with new domains and workstreams

dedicated by the National Information Board.

We supported the setup and facilitation of the STP meetings and the various workstreams that sat below and reported into the STP Board. We helped provider organisations complete and submit national Local Digital Roadmap templates and supporting documentation narrative. These local documents included gap analyses to identify which IM&T projects needed to be prioritised to meet the National Information Board targets.

For the Interoperability Platform OBC, we applied the HM Treasury Five Case Model for business cases, with particular focus on supporting the economic case including cost and benefit analysis. We also supplied enterprise architecture expertise, including knowledge of Open Platform models of architecture. As the required technologies were "bleeding-edge", we worked with SCWCSU to identify sources of evidence for cost estimates of the options. We provided strong customer engagement skills to support the dialogue with multiple stakeholders and groups in the development of the OBC.

All of our work was performed in conjunction with SCWCSU staff.

The Outcome

We successfully delivered. on-time, complex STP Plans, Local Digital Roadmaps and Interoperability Platform exemplar outline business case for BLMK STP.

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